



# The Light Issue

of the Current Communicator

February 2015

News for the member-owners of Central Virginia Electric Cooperative

## Keeping Your Lights Shining!

**The facts & figures for 2014 are in ...** and CVEC is extremely pleased to say we have beaten all recent years for the average number of per-member outage times. The goal set for this year was 200 minutes per member ... we came in at 190!

A deliberate and determined effort has been made across all of your Cooperative's departments to keep the lights on and reduce outage times:

- Distribution system design improvements have been made.
- Additional protective devices have been installed.
- Animal guards have been placed in substations and on transformers.
- Enhanced attention and funding has been given to danger tree removal.
- Outage call answering capabilities have improved to identify outage areas more quickly.
- Outages have been restored quickly.

You, our members, have also aided in this process by letting us know about diseased and dead "danger trees" that you see around our power lines. Folks have been sending in photographs and locations, helping greatly by keeping more eyes on the system.

**So let's all keep up the good work, and we will work toward the next goal of 175 minutes.**



## CVEC Prepaid Option is Great for Landlords and Renters

**How can that be?** CVEC's new Prepaid option allows a landlord to retain the electric service in his or her name while the tenant pays in advance for the energy that is used. This saves each new tenant from having to establish electric service with CVEC and likely paying another security deposit, as a Prepaid service requires no deposit. That's one less expense up front and the new tenant can pay as he/she goes as long as a positive balance is maintained. No electric bill surprises after a month of energy usage!

**What is so good for the landlord?** A landlord can keep the service in his/her name while avoiding the exposure of a tenant not paying for electric service. The landlord and tenant can both receive notification as the balance approaches zero and the landlord will receive the capital credits from that account over time. If and when the tenant departs, the landlord does not have to transfer the account back into his/her name, but just pay for the energy consumption until the next tenant moves in.

The Prepaid option is great for landlords and tenants ... and for existing members who wish to pay as they go and get their security deposit refunded sooner.

Visit [www.mycvec.com](http://www.mycvec.com) or call **800-367-2832, Option 0**, for more information or to enroll. 





## CVEC Mobile App is here!

Now you can receive “push” outage notifications from CVEC and access other information about your account from your phone.

With the app installed, you can:

- ✓ Manage your account
- ✓ View billing information
- ✓ Pay your bill
- ✓ Report an outage
- ✓ Receive outage notifications & updates
- ✓ View the new enhanced outage map
- ✓ View service status at your home or business

**NOTE:** After downloading, enter your account number without the hyphen, and your notification preferences to activate the app features.

Find apps in the Google or Apple store on your smartphone or tablet. Scan the QR codes below:



Android QR code



Apple QR code



**CVEC App  
is Here!**

Or click this icon  
on [mycvec.com](http://mycvec.com)



## 2014 was a record year for solar arrays installed by CVEC members.

- 15 new arrays were installed in 2014 and one member added a second to the one installed in 2013, bringing the total number on the CVEC grid to 59.
- 104,908 watts were installed in 2014, out of a total 339,244 watts across the Cooperative territory.
- The average system sizes are also increasing, jumping from 2,500 watts with the first installation in 2006, to 6,557 watts average size in 2014.

If you're interested in installing a solar array of your own, visit:

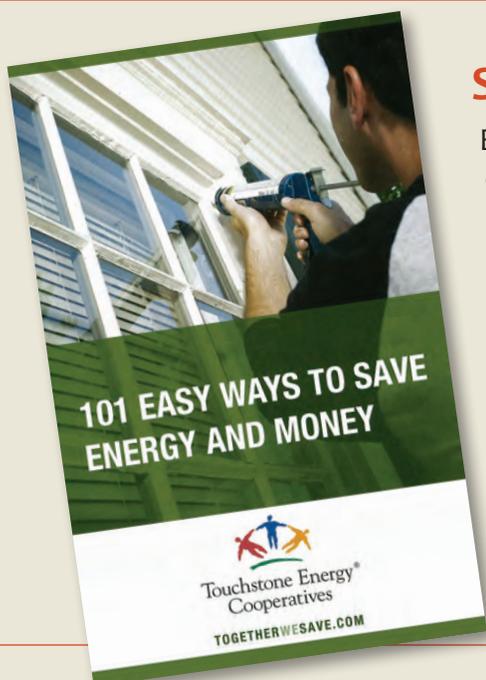
[mycvec.com](http://mycvec.com) > [My Energy](#) > [Solar & Wind Power](#)

for CVEC guidelines and applications for net metering. 

You can also find some tips for selecting installers on the [Solar FAQs](#) page.



**Solar  
FAQs**



## Save Energy AND Money

Efficient technology saves all of us money and reduces wasted energy ... so less energy needs to be generated at power plants.

One way to conserve electricity is to use more effective and efficient technology ... getting the same amount of work done for less energy.

Stop by one of our offices and pick up this handy booklet, full of tips for saving energy and money. Or find it and other Touchstone Energy publications at [mycvec.com](http://mycvec.com) > MyEnergy.

Follow the TSE link:



**TSE**