



Coronavirus Relief Fund Customer Attestation

Central Virginia Electric Cooperative

Instructions to Complete a Coronavirus Relief Fund (CRF) Customer Attestation

What you will need to complete the form:

- Basic Personal Information
- Your Cooperative Account Number (found on your notice letter)

What the CRF covers:

CRF funding covers assistance for bills dated March 1, 2020 to October 31, 2020 and may not be used for past due amounts prior to this time period. Funding is a one-time opportunity, with a one-time CRF assistance payment for each residential account or household. If you also have a nonresidential or business account with the Cooperative, you may submit a separate nonresidential attestation for your business. If you have multiple meters or sub-accounts, CRF funds will be awarded to your membership account and divided proportionally amongst your meters or sub-accounts. CRF funds will be used to offset electric account arrearages only, and will not be applied to any other fees or charges of the Cooperative. If you have a loan from the Cooperative, for example, for a contribution-in-aid of construction (CIAC) or line extension, CRF funds cannot apply to a CIAC. You will be required to attest to a COVID pandemic-related need.

Deadline:

Your customer attestation must be received by the Cooperative no later than Monday, February 1 in order to be considered. *Attestations received after February 1 will not be considered.*

Ways to Submit an Attestation Form:

- You may complete and submit your attestation electronically, and if you do, your electronic signature will have the same legal effect as a handwritten signature pursuant to the Virginia Uniform Electronic Transaction Act.
- You may call our office at 800-367-2832 and a Member Service Representative can assist you with completing and submitting the form over the phone. A paper copy can also be mailed to you.
- You may download the form at www.mycvec.com/community/crf, print, complete, and return.

Paper forms should be returned by scanning and emailing to crf@mycvec.com, or by mail to:

Central Virginia Electric Cooperative
Attn: Member Services
P.O. Box 247
Lovingston, VA 22949